

		16th, Sunday	17th, Monday	18th, Tuesday	19th, Wednesday	20th, Thursday	21st, Friday	22nd, Sat.	
AM	Arrive in Fukuoka Airport (FUK)		Orientation "Global Competitiveness" Toyota Motors (Lexus) Plant Tour: • Leadership Engagement and Empowerment of Employees • Branding and Examples of Highest Built-in Quality	Orientation "Seasonality" H.C. Creation #1 Plant Tour: • Lean in Market Coverage Optimization • Successful Implementation of Lean in Retail	Orientation "Evolving TPS" Toyota Museum of Industry and Technology	Orientation "Engagement" NBK Plant Tour: • Employee Rewards and Suggestion System • Cell Production and Unique Production & Delivery Management Boards	Orientation "Sustaining Kaizen" Sigma Giken #1 Plant Tour: • Choosing the right Production System • Lean & Mistake-Proofing in Shipping, Receiving, and the Supply Chain	Tour Summary Meeting before Departure	
			Learning Topics: • Lifetime Commitment to Employees and Training • State-of-the-Art Equipment use with Intelligence • Flexible High-mix Line with a Continuous Focus on People	Learning Topics: • How Lean Companies Approach & Communicate to Customers • FMCG Principle with retail • Consumer / Customer Centricity	Learning Topics: • Secrets of Toyota Success • Deeper Understanding of What Lean is • "Monozukuri" - Art of Design and Manufacturing • Future of TPS	Learning Topics: • Reward, Recognition, Motivations, Measurables • Organizational Structure Changes • Apply Lean in Quality Control and Sales	Learning Topics: • How to Measure Customer Values • Talent Retaining and Attracting • Consumer Centricity & Business Strategy		
PM	Orientation Q&A Session and Discussion • Roles of Participants, Enna, & Host Companies • Effective Leadership & Strategic Deployment • Reading and Analyzing Continuous Improvement	Lunch "Lean in Sales & Marketing" Presentation by Mr. Ishizaka Seminar Topics: • TPS in Sales & Marketing • Corporate Values and Image • Overall Business Operation and Management	Lunch "Market & Customers" H.C. Creation #2 Discussion Topics: • Customization of Packaging • Successful Implementation of Lean in Retail	Lunch "Best in Class" Yamaha Piano Plant Tour: • Value Stream Mgt. • Employee Reward & Suggestion System • Flexible Cell Production to Support Unique Market Demand	Lunch "Strategy Deployment" Group Debrief Discussion Topics: • Future Value Stream Planning • Strategic Finalization • Presentation of Future Value Stream	Lunch "Kaizen Leadership" Sigma Giken #2 Kaizen Workshop: • Engagement and Commitment to Kaizen • Experience Lean in Action • See Lean Measurement in Action		Depart from Nagoya Airport (NGO)	
		Learning Topics: • Servant Leadership in Branding & Marketing • Connecting Organization to Customer Insights. • Toyota Way in Product Design and Development	Learning Topics: • In-store Communication and Displays • Ensuring Great Customer Experience when Unwrapping a Product • Applying Lean in Quality Control and Sales	Learning Topics: • How to Create a Kaizen Culture and Manage Innovation • Strategic Partnership with Customers & Suppliers • Sustainable Practice	HCC retail store visit: • Effective Presentation of Products • Customer Satisfaction • Retail Store Management and Lean Sales and Procurement	Learning Topics: • Idea Generation • Overcoming Demand Fluctuation Issues • KPI's that Accurately Reflect Market Response • Engaging People within the Organization			
		"Learning to See"	Review and Prepare	Discussion with Sensei Yamada	Review and Prepare	Review and Prepare	Review and Prepare		Review and Prepare

Legend Host Company Plant Tour Seminar/Training Q&A Discussions Theme